Welcome

We all have a role to play in making things better for our neighbors.

We all need to think differently.

Tri-Valley Transit is ready, willing, and excited to do our part.

We need your help.

We would love to get you on board.

As Vermonters we have a tradition of pitching in and lending a hand when our neighbors need help. We also have a tendency to be wildly independent and hesitant to ask for that hand, even when it might be needed. At Tri-Valley Transit we recognize that in these changing times we all have a role to play in making things better for our neighbors, our communities, and the world in general — a brighter future for us all!

The years ahead will present challenges. The aging population of our state means more people are going to need help accessing medical appointments, shopping centers, and social services. The continuing opioid crisis means more people need transportation to treatment services. Increasing carbon emissions and environmental impact means we all need to think differently about how we get around.

Tri-Valley Transit is ready, willing, and excited to do our part. To expand our Dial-A-Ride programs that provide door-to-door transportation for the elderly, people with disabilities and others in need. To encourage more riders by developing our bus routes and facilities, enhancing commuter experiences, and making better use of technology. To connect our rural communities with educational, employment and population centers throughout our state and region.

We also know that we can’t do it all on our own. We need your help. We need you to advocate for public transportation in your community, we need you to volunteer some time, we need you to get on the bus instead of into your car (at least sometimes), and we need your financial support. Did you know each dollar contributed allows us to access $4 in matching grant support?

We know we make huge impacts on the economic, social, and environmental health of our communities and we would love to get you on board as we drive towards a brighter future!

Adam Lougee
Board Chair

Mission

Tri-Valley Transit’s mission is to enhance the economic, social and environmental health of the communities we serve by providing public transportation services for everyone that are safe, reliable, accessible and affordable.

Our service area spans 1900 square miles of Addison, Orange and Northern Windsor Counties from the shores of Lake Champlain, across the Green Mountains to the Connecticut River.

Partnerships and connections to other transit companies facilitate travel up and down the Route 7 Corridor from Burlington to Rutland and throughout the Upper Valley Region.

Drivers are good, safe, courteous, engaging.
- Chris

I always love riding the bus!
- Pam

I have found this experience amazing, safe, friendly and a service that builds community spirit and fosters independence.
- Lisa
Driving Towards Employment

Tri-Valley Transit connects rural communities to larger population centers in Vermont and the Upper Valley.

Whether operating ACTR or Stagecoach buses, TVT allows residents access to increased employment opportunities and additional services.

Maria has been riding the bus to work for the past 10 years, which has let her family maintain only one vehicle. “I don’t know how to really calculate an actual number of how much it has saved my family,” Maria offers. “Without the access to ACTR’s (TVT’s) services I would have to buy another vehicle.”

Beyond saving money, Maria is motivated to use ACTR’s (TVT’s) bus routes to avoid the added worries of driving herself.

“Sometimes when I can take our vehicle, I still prefer to ride the bus. I enjoy the downtime on the way home to unwind. I can take a little snooze, chat with riders or do a puzzle on my tablet.”

Like many TVT commuters, Maria also enjoys the social aspects the bus provides, “I have met so many great people and the drivers are helpful, caring and personable. I’m grateful to be a part of the ACTR (TVT) family!”

Stagecoach gets me to work on time stress free. Thank you for driving.
- Jim

I love taking the bus. The drivers are great and it saves $$$ Win, win!
- Barbara

Driving Towards Health & Wellness

Ride coordinators at Tri-Valley Transit work with riders, bus routes, volunteers and funding sources to help arrange the best rides possible.

Our Dial-A-Ride programs help people access medical appointments, shopping, personal needs and social activities.

Lynn came to Vermont in 2016 and was diagnosed with severe depression. After two weeks of in-patient treatment at Dartmouth Hitchcock Medical Center she and her providers were unsure of how she could make it to her ongoing treatments. Thanks to Stagecoach (TVT) coordinating trips with Clara Martin Center and Joslyn House, her transportation needs were met!

Over the course of the next year she made regular Dial-A-Ride trips with volunteer drivers to DHMC from Randolph. As Lynn puts it, “for 50 times from July through April a compassionate volunteer was there every time I needed them.”

“If it wasn’t for those treatments, I wouldn’t be here today, able to buy a car and have my own condo. If you met me 3 1/2 years ago you wouldn’t think I was the same person. I’ve learned to give back to the community.” After Lynn recovers from her upcoming knee surgery, she looks forward to becoming a Volunteer Driver to support others in their effort to receive the care they need.

The drivers, staff and volunteer drivers all try to help as often as they can.
- Iris

I like to help those who are in need, after going through a heart transplant, I received a lot of help and support. It’s important to give back!
- George, volunteer driver
Driving Towards Education

Tri-Valley Transit services allow young people to better connect with their communities. Students may use existing public services to get to and from school, access jobs, or participate in after-school activities.

As towns offering school choice increase, transportation becomes an even greater concern for families. Using Tri-Valley Transit routes helps many students access independent schools that best meet their educational needs.

- TVT Bus routes align with many school locations.
- Strong partnerships are in place to ensure public bus service to The Sharon Academy from Rochester and Chelsea.
- Volunteers transport students with special needs to and from school each day.

We work collaboratively to educate schools, supervisory unions and families how young people can utilize our services to get where they need to go.


Driving Towards Positive Outcomes

SOCIAL IMPACT

61% of people say it’s extremely or very important to have special transportation services for older adults and persons with disabilities. 2018 AARP Home and Community Preferences

ECONOMIC IMPACT

Taking transit saves people an average of $9,900 per year.

ENVIRONMENTAL IMPACT

Public transportation produces 95% less carbon monoxide, 90% less volatile organic compounds per mile compared to private vehicles.

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I wanted to offer my extreme thanks for everything that you do. I want all the drivers to feel appreciated and respected.

- Ann

Not only is the bus a money saver but riding the bus helps ease congestion and it gives you back valuable time that would otherwise be spent driving.

- Lorraine

A good experience for my kids makes for a better day all around.

- Jennifer

I feel that ACTR is a wonderful service to the community. I can’t thank you enough for all you do.

- Amy

ACTR is a wonderful service that enables me to maintain independence and not burden my family members with transportation needs.

- Charlie
Driving Towards Financial Strength

INDIVIDUAL DONORS


With much gratitude we thank those committed financial support to Tri-Valley Transit in the past year. We apologize for any names that may have been inadvertently omitted.

(Support includes received 7/1/18 thru 12/31/18)

$1 donated allows us to access up to $9 in funding for buses and other capital investments!


Mary Jane Washburn  Renee Wells-Radack  Victoria & Curtis Weilr  Richard Wen  Sue Priger  Albert Lee  Frans & Spence Putnam  Kathy & Dave Quinell  Cassie & Tim Bicknell  Anne Marie Richard

Thanks to matching grant funds every $1 you contribute equals $5 in services on the road!
Driving Towards Social Engagement

Driving Towards A Brighter Future...

We often hear people say, “I don’t need to ride the bus.” During a conversation with Middlebury College Students, they shared a few of the many reasons they would choose to ride the bus! As we always say, Tri-Valley Transit provides “Transportation for Everyone!” Whether you are limited in your transportation options, want to save some money on your commute, or are just out for some fun, why not give the bus a try?

Shopping trips, community events, skiing, mountain bike trails, fairs and festivals – TVT can help you access so much of what our communities have to offer!

It’s nice to have alternate travel options. I foresee using more of the routes...
- James

I’m grateful for the excellent drivers and their attitudes in inclement weather!
- Ethan

I rode the bus for 14 years, commuting to work... I figure out that saved 114,000 miles of driving my own vehicle.
- Greta

It’s a social event for me. I actually enjoy my bus ride.
- Sarah

It’s like a community on four wheels!
- Alex

Buses are comfortable and drivers are very friendly and helpful!
- Alice

We love to take this chance to “check the rear-view mirror” for a glance back at all that we have accomplished over the past year, but we know that our focus needs to be out the front windshield! As we head into 2020 we are looking forward to...

RIDES TO WELLNESS: Offering added transportation support to Gifford Medical Center and Porter Hospital patients in need. This program will result in fewer missed appointments and better health for those involved!

VA HOSPITAL TRANSPORTATION: Provide transportation for Veterans to access medical appointments from all of the communities we serve.

UPPER VALLEY COMMUNITY TRANSPORTATION CENTER: With a lot of hard work and a little luck we hope to be in our new facility at the Bradford Park & Ride off I-91 by the end of the 2020 calendar year!

DEVELOPING THE TRI-VALLEY TRANSIT BRAND: Uniting ACTR and Stagecoach under TVT to demonstrate our commitment to serve central Vermont from Lake Champlain, across the Green Mountains, to the Connecticut River Valley.

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Current resources to stay informed

TRANSIT APP  Real time information for bus locations and stop times. Available free for Apple & Android.

GO! VERMONT  To plan trips, find carpools, sign up for the guaranteed ride home program and find additional commuting and transportation resources.

TEXT AND EMAIL ALERTS  Sign up to receive emergency notifications wherever you are.

FACEBOOK  Give us a “Like” and follow our pages to stay up to date!

Our websites offer up answers to questions you may have: actr-vt.org     stagecoach-rides.org     trivalleytransit.org
Driving Towards Your Destination

Dial-A-Ride services are available for eligible residents of Addison, Orange and Northern Windsor Counties to services in their home county as well as out of region to access specialized care needs.

The Tri-Valley Transit Bus Systems have hubs in Middlebury, Randolph and Bradford with routes that connect to Burlington, Rutland, Montpelier, White River Junction and Lebanon-Hanover, NH.

Driving Towards Improving Community Facilities

TVT Routes connect to local and regional services to facilitate transportation near and far!

Stagecoach has outgrown our leased facilities and has a plan to meet current needs and plan for future growth!

The new Upper Valley Community Transportation Center will allow TVT to:

- Keep pace with growing Upper Valley ridership demands: 2014 = 23,000; 2019 = 25,000; 2024 (projected) = 30,000.
- Cost savings will allow for adding up to 1500 service hours annually to fulfill unmet needs.
- Save $15,000-20,000 annually by eliminating rent, utilities and time spent washing buses by hand.
- Add 6 months to each bus’s usable life, a savings of up to $20,000 annually.
- Provide safe, comfortable passenger access.
- Keep buses out of the weather with inside parking for up to 10 buses so they can be service-ready sooner, helping riders reach their destinations on time.
- Conserve resources with net zero solar energy, a high insulation envelope, rain/snowmelt fed bus wash and low flow plumbing.
- Increase efficiency by adding new spaces for administrative work, staff training and light vehicle maintenance.

It will be well-sited at I-91 Exit 16 in Bradford:

Sharing space with a State of Vermont Park & Ride provides easy parking and meeting spot for commuters. Centrally located to best serve residents of the I-91 corridor from Wells River to Hanover, NH.
Driving Towards Good Stewardship

Operating Expenses by Program

- PRIMARY SERVICES
  - Dial-a-Ride
  - Shuttle Bus System

- Operating Revenue $5,322,464
  - Operating Expenses $5,305,622
  - Net Income $16,842

- Capital Income $707,187
  - Depreciation, Etc. $786,882
  - Net Capital $(79,695)

- Net Assets as of 6/30 $6,536,682

FINANCIAL STATEMENT

- ACTR
  - Stagecoach:
    - 89er South
    - 89er North
    - River Road
    - Randolph Circulator
    - West Lebanon Routes
    - Bradford Circulator
    - Elders & Disabled

- ACTR:
  - Middlebury Shuttle
  - Tri-Town Shuttle
  - Snow Bowl Shuttle
  - Saturday LINK
  - Rutland Connector
  - Elders & Disabled

- ACTR:
  - Saturday Shopper
  - 2nd Friday Shopper
  - River Route
  - Barre Express
  - Randolph Circulator
  - 89er North
  - 89er South
  - 116 Commuter
  - Saturday LINK
  - Rutland Connector
  - Elders & Disabled

- ACTR:
  - 0.1%
  - 0.4%
  - 7.0%
  - 3.0%
  - 8.4%
  - 1.3%
  - 3.6%
  - 0.6%
  - 2.6%

- Operating Funds by Source
  - Federal
  - State
  - Donations & Sponsors
  - Municipal
  - Other Sources

- 65%

- Other Expenses 11.8%

- Medicaid & Reach-Up 27.6%

- Randolph Circulator 4.1%

- 0.5% Bare Express

- Saturday Shopper 0.4%

- 2nd Friday Shopper 0.1%

- River Route 7.0%

- 89er North: 5.0%

- 89er South: 8.5%

- Dial-a-Ride 18.1%

- Other Programs 0.6%

- Other Expenses 1.7%

- Middlebury Shuttle 11.8%

- ACTR

- Tri-Valley Transit provided 286,772 rides in 2019!

I’d say I don’t know where I’d be without Stagecoach, but I know exactly where I would be. I’d be at home because without the bus I wouldn’t be able to get around.

- Jai

The ACTR has made it very convenient for me to get to/from work.

- Ryan
Donate
Every little bit helps. Every $1 you contribute results in $5 worth of service, thanks to matching grant funds!

Support
Lend your voice of support on Town Meeting Day and make sure your friends and neighbors know TVT is there for them, no matter what their transportation needs may be!

Volunteer
Consider becoming a volunteer driver to help people in need access jobs, medical appointments, shopping, social activities and more!

Ride
Park your car and give the bus a try. Reduce emissions, save money, increase safety, have fun!

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